

COVID-19 Safety

Know before you go

At PRA we take our staff and client safety very seriously. Based on the best current science and State and Tri-County Health Officer guidance we have developed a series of policies, practices and guidelines that we keep in mind as we evaluate and care for our clients.



All Clients and staff have daily health checks that consist of a verbal screening about symptoms and exposure when they enter the PRA building



Clients and staff will be issued required PPE that must always be worn inside the building and instructed on proper use.



Clients and staff maintain social distancing (at least 6ft between) in the clinic at all times when possible. Signs, tape marks, or other visual clues, placed 6ft apart, may be used to indicate safe places to stand.



Clients who have been fully vaccinated and have traveled are no longer required to quarantine after travel.



Staff and clients are expected to wash hands often with soap and water for at least 20 seconds or to use hand sanitizer with at least 60% alcohol if soap and water are not available.



Staff practice routine cleaning and disinfection of frequently touched objects and surfaces in keeping with standard policies. These include areas such as workstations, keyboards, telephones, handrails, and doorknobs. In situations when shared equipment is required, staff and clients will clean and disinfect them before and after use.



Each client is assigned a private room to act as home base with a computer that serves as a place to connect to any scheduled telemedicine treatment appointment throughout their day.



Therapeutic groups of no more than 8 people may be conducted as long as their is adequate space to accommodate required social distancing. If groups exceed 8 people, they will be conducted through telemedicine.



People with elevated temperature of above 100.5 will be sent home and given an option of continuing to receive treatment at home remotely through video conferencing if appropriate.

Intake Safety

Our client intake process includes assessing risk and possible exclusion for those people.

- 65 years and older
- Who live in a nursing home or long-term care facility
- Of all ages with underlying medical conditions, particularly if not well controlled, including chronic lung disease or moderate to severe asthma
- Who have serious heart conditions
- Who are immunocompromised (including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications)
- With chronic kidney disease undergoing dialysis
- With diabetes
- With liver disease

For more information, please call
PRA Portland Office at
(503) 292-0765

Clinic Hours
Monday - Friday
7:00AM to 5:00 PM